

**Preliminary Program** 

# IPMA - HR Southern Region Training Conference North Carolina Chapter

Hilton Charlotte & Towers Charlotte, North Carolina April 24 - 27, 2005



# Program-at-a-Glance

Saturday, April 23, 2005

9:00am - 4:00pm Pre-Conference Events

Panther Stadium Football 101 -

Golf – Shopping

Hospitality Room 4:00pm - 12:00pm

Sunday, April 24

12:00pm - 5:00pm Registration 12:00pm - 5:00pm **Exhibits** 

12:00pm - 5:00pm Reading & Resource Area

3:00pm - 6:00pm Hospitality Room

1:00pm - 5:00pm Conference Committee Meetings

6:30pm - 9:00pm Presidents Reception Mint Museum of Craft & Design

Heavy hors d'oeuvre

**Monday, April 25** 

7:30am - 8:30am Continental Breakfast

8:00am - 4:00pm Registration 8:00am - 4:00pm Reading Room

9:00am - 9:30am President's Greeting 9:30am - 10:30am Keynote Speaker

Break Visit/Vendors 10:30am - 11:00am General Session -11:00am - 12:00pm

Human Capital Management Tools

Southern Region Luncheon & Business Meeting -12:00pm - 1:30pm

1:30pm - 2:30pm General Session - Strategies for Retention During/After

Boomers Retire & Knowledge Transfer

2:30pm - 3:00pm Break Visit/Vendors

3:00pm - 4:00pm Session A – Emotional Intelligence **Heather Lee** 

Concurrent Sessions Session B – Skills & Competencies for HR Directors & Directors to Be

4:00pm - 5:00pm Chapter Business/Board Meetings

5:00pm - 6:00pm Hospitality Room

6:30pm – 8:30pm 8:30pm – Midnight 2006 Conference State Host Reception

Hospitality Room

**Tuesday, April 26** 

7:30am - 8:30am Continental Breakfast

General Session – Saving Benefits Dollars 9:00am - 10:00am Amid Rising Costs

10:00am – 10:30am Break/Visit Vendors

Session A – Developing the HR Team 10:30am - 12:00pm

**Concurrent Sessions** to Meet Today's/Tomorrow's Challenges Session B – Recruiting and Hiring People

With Disabilities

Awards Luncheon/Visit Vendors 12:00pm - 1:30pm

1:30pm - 2:30pm General Session - Why HR Needs to Be a Strategic Player and How to Become One

Session A - How to Reward Top Performers 3:00pm - 4:00pm

Session B - Domestic Violence & the Workplace

4:30pm - 6:00pm Hospitality Room

6:30pm - Midnight Dinner, Entertainment & Dance

Wednesday, April 27

7:30am - 9:00am Breakfast Buffet

9:00am - 10:30am **Richard Rainey,** Attorney at Law General Session – Legal Update

10:30am - 11:00am

11:00am - 12:00pm Transition Meeting NC Chapter with TN Chapter

#### HAVE A SAFE TRIP HOME!!

Next Southern Region Conference - April 29 - May 3, 2006 Chattanooga, Tennessee

IPMA - HR Southern Region **Training Conference** NC Chapter

**Donnie T. Simmons Jeanne Robertson** 

**Drake & Associates** 

Willow Jacobson

**IPMA National** 

**Tennessee Chapter** 

**AON Consulting** 

**Panel TBD** 

**Teresa Curlin** 

**Center for Creative Leadership Center for Creative Leadership** Jonathan M. Crotty, Attorney at Law

Parker, Poe, Adams & Bernstein

Womble Carlyle Sandridge & Rice

### IPMA-HR 2005 Southern Region Conference April 24 – 27, 2005 Charlotte, North Carolina

# **CONFERENCE REGISTRATION FORM**

IPMA - HR Southern Region Training Conference NC Chapter

#### **REGISTRATION INFORMATION**

Please read the Registration Instructions on page 15 before completing this form.

Name for Badge	lease select all that apply)  □ IPMA-HR Past President  nt □ Chapter President
Address  City	lease select all that apply)  IPMA-HR Past President  Chapter President
CityStateZip/Postal Code PhoneFaxE-mail	lease select all that apply)  IPMA-HR Past President  Chapter President
State Zip/Postal Code Phone Fax E-mail  BADGE INFORMATION Category for Delegate to be listed on your badge (p. First time attendee IPMA-CP IPMA-CS Honorary Life Member Past Stockberger Recipient Region Presider Civil Service Commissioner 2004 Host Committee Sponsor  Special Needs IPMA-HR is committed to providing access to all individuals attending the conference. Pers requirements below, no later than March 31, 2005, to enable IPMA-HR to make every atte An IPMA-HR staff member will contact you before the conference to discuss specific arrange  REGISTRATION FEES  Early bird registration \$225 \$ December 21, 2004 to February 28, 2005  Guest fee registration \$175 \$  After February 28, 2005 \$275 \$  Golf Outing x \$50 \$  TOTAL CONFERENCE FEE \$  On-line registration and information website: http://themindofhr.charmeck.org  PAYMENT Please see the Registration Instructions for the Cancellation Policy, Retr	lease select all that apply)  □ IPMA-HR Past President  nt □ Chapter President
Phone	lease select all that apply)  □ IPMA-HR Past President  nt □ Chapter President
BADGE INFORMATION Category for Delegate to be listed on your badge (p)   First time attendee	lease select all that apply)  □ IPMA-HR Past President  nt □ Chapter President
☐ First time attendee ☐ IPMA-CP ☐ IPMA-CS ☐ Honorary Life Member ☐ Past Stockberger Recipient ☐ Region Presider ☐ Civil Service Commissioner ☐ 2004 Host Committee ☐ Sponsor ☐ Special Needs ☐ IPMA-HR is committed to providing access to all individuals attending the conference. Pers requirements below, no later than March 31, 2005, to enable IPMA-HR to make every atte An IPMA-HR staff member will contact you before the conference to discuss specific arrange REGISTRATION FEES ☐ Fairly bird registration \$225 \$ ☐ December 21, 2004 to February 28, 2005 ☐ Guest fee registration \$175 \$ ☐ Golf Outing ☐ X \$50 \$ ☐ Golf Outing ☐ X \$50 \$ ☐ Golf Outing ☐ Y \$5	☐ IPMA-HR Past President  Chapter President
□ Honorary Life Member □ Past Stockberger Recipient □ Region Presider □ Civil Service Commissioner □ 2004 Host Committee □ Sponsor  Special Needs IPMA-HR is committed to providing access to all individuals attending the conference. Pers requirements below, no later than March 31, 2005, to enable IPMA-HR to make every atte An IPMA-HR staff member will contact you before the conference to discuss specific arrange  REGISTRATION FEES  Early bird registration \$225 \$  December 21, 2004 to February 28, 2005  Guest fee registration \$175 \$  After February 28, 2005 \$275 \$  Golf Outing x \$50 \$  TOTAL CONFERENCE FEE \$  On-line registration and information website: http://themindofhr.charmeck.org  PAYMENT Please see the Registration Instructions for the Cancellation Policy. Retr	nt
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form with full payment IPMA-HR. <b>Please note:</b> Registrations received wi Refund will be honored if cancellation received seven (7) days before confe	thout full payment will not be processed.
☐ Check enclosed (Please make check payable to IPMA-HR) for \$	
I authorize IPMA-HR to charge \$ to my    MasterCard    Visa	
Card Number Exp. Date	
Cardholder's Name	
Signature Date	

#### **SEND REGISTRATION AND FULL PAYMENT TO:**

IPMA-HR Southern Region Conference Felina Harris Mecklenburg County Park & Recreation Department 5841 Brookshire Boulevard Charlotte, NC 28216-2403

#### PLEASE DIRECT ALL INQUIRIES TO:

Joan Patterson City of Hickory Hickory, NC 28603 Ph. 828-323-7421 Fax: 828-323-7550 jpatterson@ci.hickory.nc.us

# Accommodation & Travel Information

**Hotel Accommodations** 

The 2004 Southern Region Conference will be held at the Hilton Charlotte & Towers. Located in the heart of uptown Charlotte within walking distance to the Museum of the New South, Discovery Place, Blumenthal Performing Arts center, as well as restaurants and shops of all types. It is also just a trolley ride away from historic South End.

#### Hilton Charlotte & Towers 222 East Third Street Charlotte, North Carolina 28202

The Hilton Charlotte has set-aside a group of rooms for the IPMA-HR conference delegates at a special hotel rate of \$98/night (single/double) plus tax. Special hotel rates are in effect until March 25, 2005. After that date, reservations will be taken on a space and rate available basis only. We recommend that you make your reservations early.

# Reservations can be made by one of three methods:

#### 1. Fax

Complete the Hotel Reservation Form and fax the completed form directly to the Hilton Charlotte at (704) 377-4143.

#### 2. Web

Go on-line to www.charlotte.hilton.com

#### 3. Phone

Call the Hilton Charlotte & Towers directly at (704) 377-1500 and reference "IPMA- HR Southern Region Conference."

### **Getting There**

The Charlotte Douglas International Airport serves Charlotte and is located approximately 15 minutes from the Hilton Charlotte & Towers Hotel. The following transportation services are available.

IPMA - HR Southern Region Training Conference NC Chapter

#### **Taxi Service**

Taxi service is available to and from the Hilton Charlotte & Towers Hotel for approximately \$16 one-way.

#### **Airline Travel**

Charlotte is a US Airways hub, you or your travel agent my call US Airways' toll-free number (877) 874-7687 to make your reservations. Agents are available from 8:00am – 9:30pm EST. Plan ahead and receive discounts for ticketing 60 days or more prior to departure.

#### **Discount Car Rental - AVIS**

Avis is the official car rental company for the 2005 Southern Regional Conference. You or your travel agent my call Avis' toll-free number (800) 331-1600 and reference the Avis Worldwide Discount (AWD) Number J790173 to receive the best car rental rates available.

# Looking for more information or have burning questions:

Visit our on-line registration and information website at <a href="http://themindofhr.charmeck.org">http://themindofhr.charmeck.org</a>

## **HOTEL RESERVATION FORM**

Hilton Charlotte & Towers n Charlotte North Carolina

#### **How To Make Reservations:**

Online: www.charlotte.hilton.com

**Fax:** (704) 377-4143

Mail: Hilton Charlotte & Towers

222 East Third Street

Charlotte, North Carolina 28202

**Phone:** (704) 377-1500

- ☐ To reserve the group discount rate at the Hilton Charlotte hotel, reservations must be made directly with the hotel.
- ☐ Do not submit a duplicate copy of your hotel reservation form if already faxed.
- ☐ Reservations are assigned on a first-come, first-served basis and on room availability.
- ☐ Submit one room request form. If you are sharing a room, send only one form with the names of both (or more) parties.
- ☐ The Hilton Charlotte will acknowledge reservations within seven to ten days of receipt of this form via email, fax or mail.

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#### **Housing Cut-Off Date: March 25,2005**

- ☐ All reservations require a deposit of \$98 (single/double occupancy). Deposit amount will be charged to your credit card, or send a check (drawn on U.S. bank in U.S. funds) to the Hilton Charlotte & Towers. Reservations will not be processed until deposit is received.
- ☐ Conference room rates quoted below are subject to a 13 \_ percent tax. Conference room rates are guaranteed until March 25, 2005.
- ☐ To receive a full refund, cancellations must be submitted directly to the Hilton Charlotte & Towers seven (7) or more days prior to arrival date. Any changes made to reservations after check-in will be subject to a \$00 early departure fee.
- ☐ The Hilton Charlotte & Towers check-in time is 3:00pm. Check-out time is 12 noon.

### Please print or type the following information to insure correct and timely processing.

Reservation for (First/Last Nam	ne		
Company			
Address			
			Country
Telephone**include all country/city codes if	Fax* international. Acknowledgemen	Email*_ nts will be via email if addres.	s is provided.
Share with (First/Last Name)			
Arrival Date	Departure Date		
<b>Deposit Method:</b> All reservations require \$98 (sin Reservation requests will not be		it.	
☐ Check enclosed for \$ Charlotte & Towers)	(Checks must be drawn	on a U.S. bank in U.S. funds	s and made payable to Hilton
I authorize the Hilton Charlotte  Discover  Diners	& Towers to charge \$	to my	ard 🗖 Visa 🔲 AMEX
Card Number	Card	dholders Name	
Signature	Dat and/or acknowledgement of ca	e ncellation policy)	

# **GOLF TOURNAMENT REGISTRATION**

The Park & Recreation Golf Course Saturday, April 23, 2005

IPMA - HR
Southern Region
Training Conference
NC Chapter

Join friends and colleagues for a round of golf before IPMA-HR's 2005 Southern Region Conference officially gets underway! The IPMA-HR Golf Tournament will be held on Saturday, April 23, 2005. The Tradition Golf Course: 18-hole (Forward-5498, Middle-6201, Back-6561, Championship-7054), 2 putting greens, driving range, chipping green, bent-grass greens

Name		
Phone	Fax	
E-mail		
Transportation:	☐ Yes, I will utilize the transportation provided by IPMA-HR.☐ No, I will not utilize the transportation provided by IPMA-HR.	
Golf Handicap:	My average score or USGA handicap is	
Team Member	Request	
	divided into teams of four based on individual handicaps/scoring average as are requested. Specify team members below.	:S
1		
2		
3		
4		

### Registration Deadline: April 21, 2005

Please submit to:

**Information** 

Felina Harris Mecklenburg County Park & Recreation Department 5841 Brookshire Boulevard Charlotte, NC 28216-2403

or register on line at:

http://themindofhr.charmeck.org